**Cyber Crime Trends 2019-20**

**Reporting Volumes**

| Volume | 27,187 reports received |

**Losses**

| Loss   | £5.4m reported losses |

**Top Three Cyber Crime Types**

1. Hacking Social Media & Email – 13,271 reports
2. Computer Virus\Malware\Spyware – 7,095 reports
3. Hacking Personal – 3,605 reports

**Disseminations**

| 7,394 | All reports disseminated to Police: 3,272 PURSUE; 1,299 PROTECT; 2,823 Other |

**Outcomes**

5% of all outcomes recorded in the period were Judicial Outcomes

**Key Enablers**

- **Phishing E-mails** are an enabler for criminals to initiate cyber-attacks and fraud
- **Weak Passwords** enable access to email and social media accounts
- **Weak RDP Security** provides access for hackers to deploy attacks such as Ransomware and Data Breaches

**GEOGRAPHICAL SPREAD**

**Top Three Cyber Crime Types**

1. Hacking - Social Media & Email - £3.4m
2. Hacking - Extortion - £1.5m
3. Computer Virus\Malware\Spyware - £240,998

**Phishing & Malware**

- The most impactful malware is RANSOMWARE
- 171,000 phishing reports made to Action Fraud
- TV LICENCING was the most reported phishing hook

**High Risk Victim Indicators**

- 20-29 years
- 41% / 59%
- 88% Individuals

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**City of London Police**

National Policing Lead For Fraud