## Reporting Volumes

**Volume:** 875,622 reports received
- Action Fraud: 413,945
- Cifas: 318,379
- UK Finance: 143,298

## Top Three Fraud Types (Excluding “Other Fraud”)

2. Online Shopping and Auctions Fraud – 103,254 reports
3. Application Fraud (excluding mortgages) 91,593 reports

## Losses

**Loss:** £2.35bn reported losses

## Top Three Fraud Types (Excluding None of the Above)

1. Other Financial Investment - £318m
2. Cheque, Plastic Card and Online Bank Accounts – £184m
3. Share Sales or Boiler Room Fraud - £171m

## Disseminations

**Disseminations:** 58,210 reports disseminated
- Pursue: 35,209
- Protect: 9,472
- Other: 13,529

## Outcomes

**Outcomes:** 59,838 total outcomes received
- 11.5% of all outcomes were Judicial

## Key Threats

The highest harm threats for 2021/22 are Courier, Romance, Payment Diversion, Investment, Computer Software Service and frauds linked to Card and Online Bank Accounts

- 80% of reported fraud is cyber enabled
- Money mules persistently feature across most fraud types
- Cloned investment companies are a threat to investment fraud
- Social media and encrypted messaging services as an enabler is increasing throughout all aspects of fraud
- Search engine optimisation is used by fraudsters to target victims

## High Risk Victim Indicators

- **Volume:** 20 - 39 years
- **Loss:** 50 - 69 years

- **Gender (Self-defined):**
  - Female – 51%
  - Male – 49%

- **90% Individuals**