

# CYBER CRIME TRENDS

## REPORTING VOLUMES

VOLUME

**31,322**

reports received

## TOP THREE CYBER CRIME TYPES

1. Hacking Social Media & Email – 13,948 reports
2. Computer Virus\Malware\Spyware – 7,794 reports
3. Hacking Personal – 5,587 reports

## LOSSES

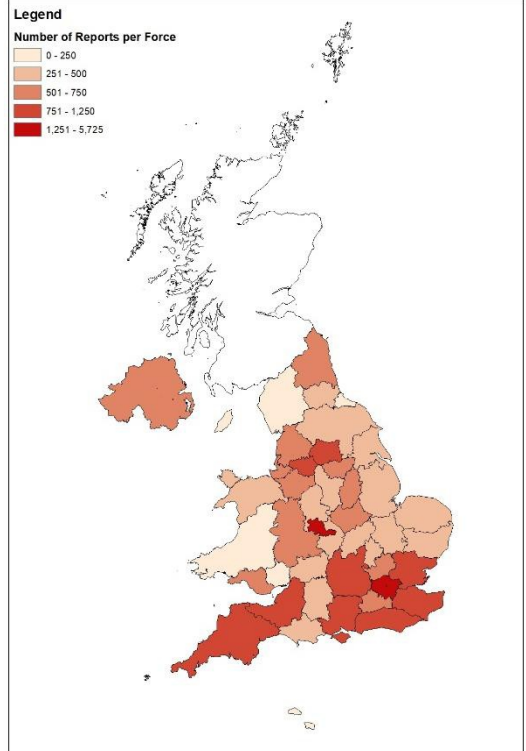
LOSS

**£9.6m** reported losses

## TOP THREE CYBER CRIME TYPES

1. Hacking - Extortion - £3.5m
2. Hacking - Social Media & Email - £2.6m
3. Computer Virus\Malware\Spyware - £1.7m

## GEOGRAPHICAL SPREAD



## DISSEMINATIONS

**13,655**

ALL reports disseminated to  
Police: 4,279 PURSUE; 4,828  
PROTECT; 4,548 Other

## OUTCOMES

**2%**

of all outcomes recorded in the  
period were Judicial Outcomes

## PHISHING & MALWARE

The most impactful malware is  
**RANSOMWARE**

Over 5.5m  
phishing reports made to  
Suspicious Email Reporting  
Service

TV LICENSING  
was the most reported  
phishing hook

## KEY ENABLERS

**PHISHING E-MAILS**  
is the key enabler for criminals  
to initiate cyber-attacks and  
fraud

**WEAK & SAME  
PASSWORDS**  
enable access to multiple  
individual online accounts

**COVID-19**  
was a key factor in the rise of  
cyber attacks

## HIGH RISK VICTIM INDICATORS

**20-39**  
years

Gender  
(Self-Identified)  
Female – 60%  
Male- 40%

**90%**  
Individuals