**REPORTING VOLUMES**

- **VOLUME**: 31,322 reports received

**TOP THREE CYBER CRIME TYPES**

1. Hacking Social Media & Email – 13,948 reports
2. Computer Virus\Malware\Spyware – 7,794 reports
3. Hacking Personal – 5,587 reports

**LOSSES**

- **LOSS**: £9.6m reported losses

**TOP THREE CYBER CRIME TYPES**

1. Hacking - Extortion - £3.5m
2. Hacking - Social Media & Email - £2.6m
3. Computer Virus\Malware\Spyware - £1.7m

**DISSEMINATIONS**

- **13,655**
  - ALL reports disseminated to Police: 4,279 PURSUE; 4,828 PROTECT; 4,548 Other

**OUTCOMES**

- **2%** of all outcomes recorded in the period were Judicial Outcomes

**PHISHING & MALWARE**

- The most impactful malware is **RANSOMWARE**
- Over 5.5m phishing reports made to Suspicious Email Reporting Service
- **TV LICENSING** was the most reported phishing hook

**KEY ENABLERS**

**PHISHING E-MAILS** is the key enabler for criminals to initiate cyber-attacks and fraud

**WEAK & SAME PASSWORDS** enable access to multiple individual online accounts

**COVID-19** was a key factor in the rise of cyber attacks

**GEOGRAPHICAL SPREAD**

**TOP THREE CYBER CRIME TYPES**

1. Hacking - Extortion - £3.5m
2. Hacking - Social Media & Email - £2.6m
3. Computer Virus\Malware\Spyware - £1.7m

**HIGH RISK VICTIM INDICATORS**

- **Gender (Self-Identified)**
  - Female – 60%
  - Male – 40%
- **90%** Individuals
  - 20-39 years

**Loses**

- £9.6m reported losses